

“Win Big. Choose Epson EcoTank.”

Terms and Conditions

The “**Win Big. Choose Epson EcoTank.**” contest (“**Contest**”) is organised by Epson Malaysia Sdn Bhd (“**Epson**”) and is subject to these Terms and conditions. By participating in the Contest, participants (“**Participants**”) accept these Terms and Conditions and all decisions of Epson, which shall be final and binding in all respects. Epson reserves the right to refuse entry or refuse to award any prize to any Participant in breach of these Terms and Conditions.

1. Eligibility

- a. This Contest is open to all Malaysian residents aged 18 and above (as of 1 July 2025), subject to the exclusions stated in these Terms and Conditions.
- b. Employees of Epson and their immediate family members, business partners, affiliated companies, suppliers/distributors, marketing/public relations agencies of Epson and any other parties involved in the development and operation of this Contest are not eligible to enter the Contest.

2. Contest Period

The Contest starts on 1 July 2025, 12am, and ends on 31 December 2025, 11:59pm (“**Contest Period**”).

3. How to Participate

- a. To qualify for the Contest, the Participant must purchase one (1) Epson EcoTank Printer and one (1) corresponding set of ink bottle together (“**Purchase**”), from the following channels:
 - i. Epson Authorised Partners;
 - ii. Epson Official Lazada Store; or
 - iii. Epson Official Shopee Store.
- b. Participant shall be entitled to one (1) contest entry (“**Entry**”) for each Purchase made, provided that the Purchase is reflected on a single receipt. Participant may use multiple, separate receipts of Purchases for multiple Contest Entries. For the avoidance of doubt, multiple Purchases reflected on a single receipt will only entitle the Participant to one (1) Contest Entry.
- c. An Entry will be deemed valid if the following conditions are met:
 - i. The Entry is submitted with the original receipt (“**Proof of Purchase**”) from the respective channel. The Proof of Purchase must show that the Purchase is made during the Contest Period; and the details in the Proof of Purchase must be clear, readable, and legible.
 - ii. The Participant must provide the correct response to the Contest quiz.
 - iii. The Participant shall submit the following information:
 - Contact Number;
 - Name (as per MyKad/Passport);
 - MyKad/Passport Number;

- Email Address;
- Date of Purchase;
- Purchase Value;
- Receipt of Purchase; and
- Product Serial Number.

iv. The Entry shall be submitted on <https://ecobear.epsonrewards.my>.

d. All Entries are subject to verification by Epson. Epson reserves the right to disqualify any Entry which does not comply with these Terms and Conditions, as determined by Epson including, but not limited to, the Participant's ineligibility, late Entries, and/or invalid Proof of Purchase (e.g. incomplete, unclear and/or illegible).

e. The list of Epson products eligible for the Contest and the Contest prizes are as follows:

S/No.	Printer Models	Ink Models	Prize
1.	L3210 / L3216	003 Ink (BK, C, M, Y)	1. DJI Osmo Pocket 3 2. MSI Portable Monitor 3. Cziplee Voucher (worth RM50)
2.	L3250 / L3256		
3.	L3550 / L3556		
4.	L5290		
5.	L5590		
6.	L4260 / L4266	001 Ink (BK, C, M, Y)	
7.	L4360 (launching in 2H 2025)		
8.	L6270		
9.	L6370 (launching in 2H 2025)		
10.	L6290		
11.	L6390 (launching in 2H 2025)		
12.	L14150		
13.	L6460	008 Ink (BK, C, M, Y)	
14.	L6490		
15.	M1120	005 Ink (BK)	
16.	M1050		
17.	M1140		
18.	M1170		
19.	M2050		
20.	M3170		

4. Contest Draw

- a. For all prizes, the draw to select the Contest winners ("**Draws**") will be conducted on a **monthly** basis during the Contest Period. The number and type of prizes to be awarded each month shall be determined at the sole discretion of Epson.
- b. The mechanics of the Contest Draws are as follows:
- i. The total number of Entries for each Contest Draw will be divided by five (5) to determine the winning Entry. For example, if there are a total of one hundred (100) Entries for a Contest Draw, the winner will be the Participant corresponding to the 20th Entry ("**Winner**").

- ii. The winning Entry position will be rounded to the nearest whole number if needed.
- iii. Once a Winner has been selected for a prize, the remaining Contest Entries shall be randomised, and the same division-by-five (5) process shall be repeated to determine the next Winner.
- iv. This process will be repeated until all prizes for the applicable month have been allocated. Each draw shall be conducted independently using the remaining pool of eligible Entries at that time.
- c. The Winners of the Contest Draws will be announced on Epson's Facebook page and the Winners will also be personally notified via email by Epson and/or its appointed vendor.

5. Winners and Prizes

- a. There will be a total of two hundred and fifteen (215) Winners drawn in this Contest, and each Winner will receive one of the following prizes, details of which are contained in the table below. The specifications of the prizes are fixed.

Prize	Number of Winners
DJI Osmo Pocket 3	5
MSI Portable Monitor	10
Cziplee Voucher (worth RM50)	200

- b. Epson will only transfer the prize to the name of the prize Winner, as confirmed by Epson. Epson is not obliged to transfer the prize in the name of any other person.
- c. Epson reserves the right to request for a Winner's proof of identity or eligibility for the purposes of verifying the Winner's eligibility for the Contest and/or claim to the prize. In the absence of such verification as requested, Epson shall be entitled in its discretion to disqualify the Winner from the Contest and forfeit the prize. The Winner shall have no claim against Epson in such event.
- d. The Winner shall be responsible to pay the necessary duties, fees, taxes, levies and other charges as imposed by the relevant authorities in Malaysia.
- e. In the event a prize should become unavailable, for whatever reason, Epson reserves the right to substitute a prize which it may deem as being of equal value.
- f. The Winner shall redeem the prize within the stipulated period ("**Redemption Period**") and in accordance with the instructions stated in the notification email sent by Epson and/or its appointed vendor. Prizes that remain unclaimed after the stipulated Redemption Period will be forfeited.
- g. The Winner who has been awarded a prize shall not be entitled to any compensation, benefits or substitution in any form whatsoever in lieu of the prize and/or should any prize be forfeited or reclaimed.

- h. Epson shall have the right to draw replacement Winners, from the remaining eligible Entries, to replace any Winner drawn who is subsequently disqualified or unable to collect the prize within the stipulated Redemption Period.
- i. The prize is strictly non-redeemable for credit, non-transferable, non-assignable, non-exchangeable and non-replaceable.
- j. The Winner consents to Epson collecting and using their personal data for the purpose of the Contest and in connection with Epson's Personal Data Policy (<https://www.epson.com.my/personal datapolicy>). Winner who fails to comply with this clause shall result in their disqualification as a winner and their entitlement to receive the prize.

6. General Terms and Conditions

- a. Epson will not be responsible for any injuries, loss, claim or damage suffered or incurred in connection with the Contest, the Draw (including but not limited to any error in computing any qualifying transaction, any breakdown or malfunction in any computer system or equipment), the prizes and/or any notices, letters or correspondence lost, stolen or misdirected in the postal system or telecommunication system, and the consequences arising from the non-receipt of such communication.
- b. Epson expressly disclaims any warranties express or implied in connection with any prizes to the fullest extent permitted by applicable law. All prizes shall be given on an "as-is" basis. Epson makes no warranty or representation as to the quality, value, merchantability or fitness for purpose of the prizes and assumes no liability or responsibility for the acts or omissions of the merchants and/or suppliers of the prizes or any non-performance or defects in the prizes. Any dispute about the value, condition or performance of the prizes shall be resolved directly with the relevant merchants and/or suppliers of the prizes. The Winners and/or any other persons who benefit from the prizes shall accept and enjoy the prizes at their own risk.
- c. The Winner consents to Epson disclosing and/or publishing their names, particulars, and pictures/photographs in any manner which Epson may deem fit for publicity purposes. The Winner shall cooperate with and participate in such publicity activities organized by Epson without any compensation whatsoever and in such manner as Epson deems fit. In addition, by participating in this Contest, each Participant consents to Epson disclosing their name, ID/passport number or any of their personal information to any third-party Epson may reasonably consider appropriate or necessary in connection with administering the Contest, including any person or entity involved in organizing, promoting or conducting the Draw. The Participant consents under the Personal Data Protection Act 2010 to the collection, use and disclosure of the Participant's personal data by/to Epson and such other third party for the purpose of the Contest and the Participant confirms that they have read and agree to be bound by the terms of the Epson Personal Data Policy, as may be amended, supplemented and/or substituted by Epson from time to time. The failure by any Participant to comply with this clause shall result in his/her disqualification from the Contest.
- d. Notwithstanding anything herein, Epson has the absolute discretion to determine the eligibility of a Participant to participate in the Contest or receive a prize. Epson's decision on all matters relating to the Contest (including but not limited to the number of prizes to be awarded, and the selection of the Winners) shall be final and binding on all Participants. Epson shall not be obliged to enter into any correspondence with any Participants on any matter concerning the Contest.

- e. Epson may vary these Terms and Conditions or suspend or terminate the Contest without any notice or liability to any party.